

How to make your journey smoother

Works at London Waterloo will cause temporary changes to your train service.

To help you travel during this time, we will:

- Run longer trains throughout the day to provide more space and help you travel at different times.
- Temporarily open platforms 20-24 (the former Waterloo International Terminal) to reduce some of the impact of closing platforms 1-9.
- Continue to provide information in advance to help you plan your journey.
- Work round the clock to finish the works as quickly as possible.

You may also wish to consider the following advice:

- Travel from a different station or via an alternative route where there may be a more frequent service.
- Travel slightly earlier or later than normal. The busiest trains arrive into London between 8am and 9am and leave London between 5.30pm and 6.30pm.
- If you are able to do so, you might want to consider working from home or taking a holiday during some or all of this time.

For more detailed train service information, advice and an 'at a glance' service map visit southwesttrains.co.uk/wswupgrade



Why we're doing this

London Waterloo is Britain's busiest station and a vital part of one of the most heavily used railways in the country. In the last 20 years, the number of passenger journeys on this railway has more than doubled to 234 million.

The Waterloo and South West Upgrade programme is an £800 million investment to create 30% more space for passengers during the busiest times of the day.

It includes:

- 30 brand new trains, providing 150 extra carriages from April this year.
- Allowing longer trains to serve suburban routes from December 2017.
- Longer trains to Reading from December 2017.
- Five brand new platforms at London Waterloo allowing more trains every hour by December 2018.
- Creating a bigger and better London Waterloo.
- New technology to make trains more efficient and improve punctuality.

UPDATED INFORMATION FOR 2017

Changes to your train service during improvement works at London Waterloo

5 to 28 August 2017



See inside for advice and more information about your journey

WATERLOO & SOUTH WEST UPGRADE

SOUTH WEST TRAINS

Funded by UK Government

NetworkRail